

NURTURING CHANGE

WITH ESTELLE LOUISE BALFOUR



TERMS AND CONDITIONS



Terms & conditions of booking.

Phone calls for booking and cancellations.

As stated in the terms and conditions on the website, at least 72 hours is kindly requested for cancellations or alterations to appointments ideally this is done with a phone call.

Text and emails for booking and cancellations.

Text or email is also welcomed when more than 72 hours notice is given, prior to appointment.

No Shows or last minute cancellations.

Full payment is required for no shows or last minute cancellations (less than 72 hours notice).

Payment for services

Cash, debit card, visa, master card or bank transfer are accepted.

Privacy policy for personal details and medical history.

Confidentiality is a high priority and In line with the GDPR, all information or data gathered by Estelle Balfour, is never shared, sold or forwarded to anyone else.

All medical history and notes are always locked away or password protected if on a digital device. You have the right to view your information at anytime, at your request.

Documents are disposed of via a secure facility after twelve months of your last visit. You can request they are disposed of before the twelve months in writing to the business address.

Please find details of the data controller towards the end of this document.

NURTURING CHANGE

WITH ESTELLE LOUISE BALFOUR



Intellectual property.

This site, including this legal notice, contains material including text, photographs and other images, which is protected by copyright and/or other intellectual property rights. All copyright, trade marks and other intellectual property rights in the material comprising this site are owned by or licensed to Estelle Balfour.

Any reproduction or use of such trade marks and other intellectual property rights, save as permitted hereby, is strictly prohibited and may result in civil and/or criminal liability. Any trademark, copyright or other intellectual property notices contained in the original material must not be removed from any material copied or printed off this site.

Save as expressly permitted, no part of this material may be reproduced in any form including storing it in any medium by electronic means whether or not temporary or incidental to some other use. Commercial use is not permitted. Particular terms relevant to the use of downloadable material are as set out below. Certain materials contained on this site are intended to be downloadable for certain purposes.

Private study or reference. Non-published research. Reporting in the media, so long as those reports are legitimate and legal in their country of publication. To assist third parties engaged by the Company in fulfilling company requirements. By Company employees for the purposes of their employment. To request images or other materials to use in publication please contact estelleb@nurturingchange.co.uk

WARNING: The doing of any unauthorised act in relation to material on this site may result in both civil and criminal liability. Information contained on this site and disclaimer.

Nurturing Change tries to ensure that all information provided on this site is correct at the time of inclusion but do not represent or warrant that the material comprised in this site is completely accurate or up to date. Accordingly, neither Estelle Balfour, Nurturing Change or www.nurturingchange.co.uk, shall have any liability in respect of such material or for any use of or reliance on such information by any such person.

Links to external websites.

Where this site contains links to other websites or materials provided by third parties, these links are provided for your information only. www.nurturingchange.co.uk has no control over the contents of those sites or resources, and accepts no responsibility for them or for any loss or damage that may arise from your use of them.

Additional Information.

We reserve the right to amend any information, including but not limited to prices, technical specifications and product offerings without prior notice. In using Nurturing Change website you are consenting to all their policies and data collection. If you require further details please contact Nurturing Change in writing to their stated address below.

NURTURING CHANGE

WITH ESTELLE LOUISE BALFOUR



About cookies

Cookies are small text files that are stored on your browser or the hard drive of your computer or other device when you visit the our websites 'the Site'. This allows the Site to recognise you as a user either for the duration of your visit (using a 'session cookie') or for repeat visits (a 'persistent cookie'). They are not harmful and do not contain any information such as your home address, date of birth or credit card details. In addition to the information you submit to us via the Site, we may collect information about visits to the Site. This is used within Nurturing Change website to analyse the usefulness of pages, design and layout of the Site. None of this information is linked back to you as an individual.

In collecting information about visits to the Site, we may use "cookies" to identify visitors to the Site and to build up a demographic profile. A cookie is a small piece of text that attaches to your hard drive (but does not access your hard drive) and from which it can store and sometimes track information on how you make use of a web site. Most browsers will automatically accept a cookie but it is possible to set your browser to notify you prior to it being sent and at which point you can accept or reject it. We may provide hyperlinks from the Site to websites of third parties. Please note that this privacy statement applies only to the contents of the Site and not to those web sites to which we may provide a link.

Are cookies safe?

The information stored in cookies is safe and anonymous to any external third party, and your account security is never compromised. You can find more information about cookies at <http://www.allaboutcookies.org/> and www.youronlinechoices.com/.

Opting Out

Website visitors who don't want their data used by Google Analytics can install the Google Analytics opt-out browser add-on. To opt-out of Analytics for the web, visit the Google Analytics opt-out page and install the add-on for your browser. Learn more about the opt-out and how to properly install the browser add-on here. Visitors can also opt-out of Google Analytics for Display Advertising and customise Google Display Network ads using the Ads Settings.

NURTURING CHANGE

WITH ESTELLE LOUISE BALFOUR



Accessibility

This website has been designed to be as accessible to as wide a range of people as possible. This has involved some additional features designed to aid those with visual or physical disabilities to access the site more easily. To meet this commitment, Nurturing Change adheres as closely as possible to both the Web Accessibility Guidelines (published by the World Wide Web Consortium W3C group) and to the UK Government's guidelines in its The Equality Act (2010).

Navigation

The site also includes a site-search facility, at the top of every page.

Appearance

This site has been developed in a manner which allows visually impaired users to navigate and experience its content, without layout restrictions. Some visitors may find it necessary to increase or decrease the size of the screen text. This may change the layout of the website.

Contact us

If you have any questions or further suggestions about this site's accessibility, please get in touch, so that we may continue to strive to improve the experience for all visitors.

Please email us at: estelleb@nurturingchange.co.uk

How to unsubscribe, change or request your data from www.nurturingchange.co.uk

On subscribing to www.nurturingchange.co.uk, you will receive a second opt in email to confirm your subscription. If you require information about how we received your email, please contact our data controller. All our email subscription information is logged in a third party, password protected, database for email subscriptions. Paper consent forms are filed in date order, then added to our database. Subscribers will be able to request this information at any time through our Data Controller. Subscribers to www.nurturingchange.co.uk newsletter have the option to change or withdraw their consent at any time. This can be done by subscribing or contacting the data controller at Nurturing Change address below. Subscribers to Nurturing Change are entitled to access, correct, delete or limit their personal data. Subscribers are entitled to receive their personal data by request.

Email: estelleb@nurturingchange.co.uk or unsubscribe at any time by locating the unsubscribe or preferences button at the footer of the email. From there you can unsubscribe, alternatively contact our Data Controller below.

Subscribers or visitors have the right to lodge a complaint with a supervisory authority.

Data Controller Information.

Estelle Balfour
Nurturing Change,
474 Wheatley Lane Rd,
Fence

BB12 9EB

07367 580572

estelleb@nurturingchange.co.uk

NURTURING CHANGE

WITH ESTELLE LOUISE BALFOUR

